



General FAQs

Q: What will I need to bring for my child?

A: We ask that families provide a water bottle or sippy cup each day, along with a blanket for naptime. Blankets are sent home weekly for washing. If your child has a special stuffed animal that they would like to bring for naptime that is okay as long as it stays in their cubby unless being used for naptime or as a comfort item during a difficult drop-off period. Stuffed animals may be asked to be kept home if they prove to be a distraction. We also ask that a daily supply of diapers and wipes are provided by parents if applicable. It is preferable to supply a pack or two of diapers and wipes that we can keep on hand. We will communicate when we are running low.

Q: Can my child bring a toy or electronics to school?

A: When toys or electronics are brought from home, they risk getting lost or damaged. That is why we ask that personal items stay at home and do not come into the classroom. If a child brings personal items (toys/electronics) they will be placed in their backpack, cubby, or held in the teacher cabinet until pick-up. We supply an abundance of developmentally appropriate materials to keep your child engaged and learning.

Q: Is outside food or drinks allowed?

A: Unless your child has dietary restrictions that require substitutions to what we provide with meals and snacks, outside food and drinks (with the exception of water) are not allowed in the classroom. Prior permission from the Director is required for substitutions. If your child is finishing up a snack when they are dropped off, we ask that you wait with them in the hallway until they are done eating before entering the classroom since it is unfair for the other children.

Q: What time can I drop off my child?

A: You may drop your child off anytime between the time we open at 6:00 A.M. until our cut-off time at 10:00 A.M.

Q:What if I'm running late past the cut-off time or have an appointment that runs past the cut-off time that will result in a late drop-off?

A: Trying to get a little one out the door on time can be a challenge so we can understand if you're running a few minutes behind *occasionally*. We ask that you send us a Brightwheel message or give us a call before our 10 A.M. cut-off time so we can arrange to have a staff member let you inside since our doors are locked between 10 A.M. and 3 P.M. Frequent or repeatedly late drop-offs without reasoning approved by the Director may result in your child not being able to attend that day.

Q: What time am I able to pick up my child?

A: You are welcome at any point in time to come pick-up your child. However, if it's prior to 3:00 P.M. you will need to call or send a message via Brightwheel so a staff member knows to let you in.

Q: Can I stop by and check on my child or say hi if I'm on a break at work?

A: Certainly! Here at WRCA we have an open-door policy that allows parents to stop in at any time. Please take into consideration though, that sometimes a child interacting with their parent prior to being picked up may be more difficult for them emotionally when you leave.

Q: What happens if my child gets hurt at WRCA?

A: We document all injuries on an incident report that a parent must sign upon pick-up. If your child has a head injury whether it is serious or minor, a message will be sent right away through Brightwheel. If an injury is serious or life threatening, a phone call to emergency services will be made, followed by a phone call to parents or guardians.

Q: What if my child has diaper cream, sunscreen, or medication?

A: In order for us to administer medication and creams such as sunscreen and diaper cream, we are required to have an authorization form filled out for each product. A teacher or administrator is happy to get you applicable forms upon request.